From: Daniel Rios
To: Michael Balcorta; Daniel Cohen; Stephen Best; Eligio Lara
Subject: Re: The Home Depot Camera Share
Date: Monday, November 11, 2024 9:34:06 AM
Attachments: Outlook-mi2345ca.png

Nice!

Daniel Rios, Lieutenant
Detective Bureau | Santa Maria Police Department | (805) 928-3781 x1307
| drios@cityofsantamaria.org

SANTA MARIA POLICE
Our Community... Your Police

From: Michael Balcorta <mbalcorta@cityofsantamaria.org>
Sent: Monday, November 11, 2024 9:32 AM
To: Daniel Cohen <dcohen@cityofsantamaria.org>; Stephen Best <sbest@cityofsantamaria.org>; Eligio Lara <elara@cityofsantamaria.org>; Daniel Rios <drios@cityofsantamaria.org>
Subject: FW: The Home Depot Camera Share

FYI,

Flock is currently working with Home Depot and Lowes to get us access to their camera system.

Thank you,

Michael Balcorta, Police Business Systems Analyst
Santa Maria Police Department | 1111 W. Betteravia Rd
Office: 805-928-3781 ext 1366 | Direct: 805-361-9037

SANTA MARIA POLICE
Our Community... Your Police

From: Kyle Turner <kyle.turner@flocksafety.com>
Sent: Monday, November 11, 2024 8:59 AM
To: Michael Balcorta <mbalcorta@cityofsantamaria.org>
Subject: The Home Depot Camera Share

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Hi Michael,

I wanted to provide an update on your Home Depot Access. I submitted the access request and am currently waiting for a notification that this has been completed. Should have this up and running for you by mid next week. Apologies for the generic email but this is one of the last steps in the process. Please let me know if you have any questions.

Hello **Santa Maria team,**

We are assisting in a process, in coordination with The Home Depot (THD), to provide agencies with state access to THD cameras for both search and hotlist capabilities as a part of their rollout.

Please be patient with Flock as we anticipate a large volume of requests over the next couple of weeks. The camera share process is manual on the Flock side and once approved we will do our best to complete these in a timely manner.

If your agency has any questions or concerns, they may reach out to their Flock customer success manager who will direct them to the appropriate contact.

Please review the template below; no action is required.

The Home Depot would like to provide your agency with state-wide access to The Home Depot owned Flock safety systems. This technology will assist in preventing or investigating criminal activity in the local community we both serve. The Home Depot technology and your department's access to such should only be used for bona fide investigations, which are documented within your department and via audit trail within the Flock Safety platform. These investigative tools and technology will not be permitted for personal use, for use on unauthorized devices or by unauthorized users within your department. I understand if the technology is not used correctly, The Home Depot reserves the right to terminate the department's access to The Home Depot owned Flock safety systems.

Thank you,

Kyle Turner
Senior Customer Success Manager

949-933-4145 flocksafety.com

App Banner Image